

October 19, 2010 Ruth Ann Smith

## Communications with Sites

**EES Points of Contact** 

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### Communications with Sites

- Monthly meetings via conference call
- Annual Condition Assessment Group Meeting
- Phone calls and emails
  - Responding to users feedback, requests for help,
  - Resetting user passwords
  - Adding new facilities to the application
  - Updating data element references due to changes in FIMS and the RS Means cost data
  - Calls that involved action
    - Average 15 to 20 a month

# **Ongoing Improvements**

- Enhancements
  - Adding new functionality
    - to adapt to changes in the application or respond to requests or changes in the core business activities
- Corrections
  - Modifying code or modules
    - to correct problems discovered by support staff or reported by users

### **Each Release**

- ▶ Enhancement Requirements
  - Documented as received
    - in Traceability Database
    - Review Database which has all enhancements
      - to locate similar items and "top 5" priorities
  - When new functionality is being added
    - Provide detail of functionality, alternate solutions, risks
    - Reviewed & documented in a Requirements Document
      - peer reviewed by CAIS support team
      - peer reviewed by user community
  - Required new test cases are documented
  - Estimates of time to complete are determined



## **Each Release**

- Coding
- Unit testing (Ken)
- System testing (Ruth Ann)
- CAIS User Guide/other documents revised when appropriate
- Revisions are peer reviewed
- User testing/acceptance
- Release is moved to production
- Lessons-learned documented
- Training materials are updated



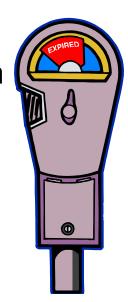


## **CAIS Enhancments**

- New Enhancements
  - 40 since our last meeting



- Old Enhancements
  - There are a number of older enhancements
  - we will present tomorrow for possible deletion from the list





#### Issues

- 1. The calculator sometimes returns roof replacement and roof repair in the same year. When an assembly is replaced it becomes "new" for the purpose of maintenance.
- 2. Incomplete mapping and/or nonexistent maintenance tasks for maintenance intensive assemblies (e.g. elevators).
- 3. There are mapping issues discovered by Y12/LLNL.
- Portfolio Module
  - Committee report

### **Current CAIS Users**

- ▶ EE NREL
- ► EM
  - Paducah, Portsmouth Gaseous, Hanford Site, Richland
  - WIPP, Savannah River Site
- ► FE NETL (Pittsburgh and Morgantown)
- NE INL
- **▶ NNSA** 
  - LLNL, LANL, NNSS, Pantex, Sandia, Y12
  - Office of Secure Transportation
  - Central Training Facility-Oak Ridge





- **NNSA**
- **▶** OECM
- > SC
- Albuquerque, Chicago Field, Oak Ridge Offices
- ► NE INL
- ▶ EE NREL
- ▶ FE METC, PETC
- ▶ EM Paducah, Portsmouth
- EM HQ

# Ongoing Technical Support

- Windows 7
  - We have tested CAIS with Windows 7 and it ran successfully
- CAIS and FIMS Database Administration
  - We upgraded to Oracle 11g
- CAIS Public Website
  - We add presentations, documents, Netlist

# CAIS and FIMS Hardware/ Database Administration

maintenance of application server hardware, operating system and web site hosting software

- Runs backups
- Installs& configures Oracle software, patches, upgrades
- Tunes database performance
- Monitors database audit logs
- Unlocks user accounts
- Participates in annual
  Certification and Accreditation



### Certification and Accreditation

- Security patches
- Vulnerability scans
- Annual Security Plan revisions
  - Continuity of Operations
  - Configuration Management

